



RENTAL ORDER: BGAN ALASKA (08202009)

Toll Free: 800-881-8508
 Office: 907-264-6659 Fax: 866-388-2554
www.GPSphones.com
 310 K Street, Anchorage, AK 99501

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

SHIPMENT DATE:

EXPECTED END DATE:

Customer is responsible to choose shipping method to assure timely equipment delivery.

CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER.

THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT (OR CUSTOMER SELF-PICKUP) DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE. IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED.

DESCRIPTION OF EQUIPMENT BEING RENTED

RENTAL FEES

WIDEYE BGAN

INCLUDES TERMINAL, VOICE HANDSET, SOFT CASE, BATTERY, ETHERNET CABLE, AC "WALL" CHARGER WITH US/EURO/UK CORDS, DC "CAR" CHARGER, CD, HELP GUIDE.

SETUP FEE \$45 PLUS \$6 PER DAY

The above charges apply for each BGAN kit rented. If more than one BGAN kit needs to be rented please indicate the quantity below:
 QUANTITY RENTED:

KIT INCLUDES: FEDEX 2-DAY INSURED RETURN MAILING LABEL

YOU CAN RETURN YOUR RENTAL EQUIPMENT FROM ANY U.S. FEDEX DROP-OFF LOCATION USING THE RETURN MAILING LABEL ATTACHED TO PACKAGING EQUIVALENT TO THAT IN WHICH YOU ORIGINALLY RECEIVED THE EQUIPMENT.

INITIAL PREPAID USAGE BEING PURCHASED WITH EACH BGAN: **MB (IN 5 MB INCREMENTS)**

PURCHASE COST IS:

- **\$9.95/MB** FOR UP TO 20 MB
- **\$8.95/MB** FOR 25 TO 50 MB
- **\$6.95/MB** FOR 55 TO 100 MB
- **\$6.40/MB** FOR 105+ MB

PREPAID USAGE PURCHASES ARE NOT REFUNDABLE. MB MEANS MEGABYTE. USF FEE & TAX ADDED TO PREPAID USAGE PURCHASE. IF MULTIPLE TERMINALS ARE RENTED, EACH TERMINAL'S PREPAID ACCOUNT CAN BE USED ON THE OTHER TERMINALS. PREPAID USAGE IS VALID 12 MONTHS FROM START DATE OF RENTAL. PREPAID USAGE PURCHASES/RELOADS CAN BE MADE ONLINE OR BY PHONE AFTER RENTAL STARTS.

COMPUTER EQUIPMENT: THE WIDEYE BGAN IS SUITABLE FOR COMPUTERS WITH MACINTOSH OR WINDOWS XP/VISTA COMPUTERS WITH RJ-45 ETHERNET PORT OR BLUETOOTH. OUR TECHNICAL STAFF CAN GIVE ASSISTANCE FOR COMMON CONFIGURATIONAL PROBLEMS, BUT IT IS THE CUSTOMER'S RESPONSIBILITY TO VERIFY THAT CUSTOMER'S COMPUTER EQUIPMENT CAN BE SUCCESSFULLY CONFIGURED FOR USE WITH THE BGAN EQUIPMENT BEING RENTED. WE RECOMMEND TESTING THIS BEFORE LEAVING FOR A REMOTE LOCATION. INDICATE YOUR COMPUTER OPERATING SYSTEM IF OTHER THAN XP/VISTA:

COUNTRIES BEING TRAVELLED: CUSTOMER ACKNOWLEDGES INSPECTING THE BGAN COVERAGE MAP PRIOR TO THIS RENTAL. **LIST COUNTRIES OF INTENDED USE IF OTHER THAN US/CANADA:**

SELECT SHIPPING METHOD:

<input type="checkbox"/> SELF-PICKUP	FREE	SHIPPING COST FOR THE FIRST RENTAL KIT IS SHOWN. ADDITIONAL KITS AND ACCESSORIES INCREASE SHIPPING BY \$5 PER ADDITIONAL POUND SHIPPED. OUTFITTER SATELLITE RESERVES RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.
<input type="checkbox"/> FEDEX 2-DAY	\$45	
<input type="checkbox"/> FEDEX PRIORITY OVERNIGHT	\$75	
<input type="checkbox"/> FEDEX SATURDAY	\$95	

SPECIAL INSTRUCTIONS:

CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE.

CUSTOMER SIGNATURE: _____

MUST BE SAME AS ON ACCOUNT SETUP FORM

USAGE & OTHER CHARGES:

USAGE INVOICES: Voice Calls and Short Messaging Services (SMS) will be billed on a monthly postpaid basis according to the SERVICES CHART. SMS charges apply for each addressed recipient (even if a recipient does not receive the SMS message). Other types of calls are at different rates, and Customer is responsible to know the rate(s) before making calls. Airtime or other postpaid usage during your rental will be billed once per calendar month and sent to your email address of record. Airtime or usage invoices will typically continue to be sent for one to two months after you return the rental equipment because of the time necessary to receive and process these bills from the satellite network. If no usage occurs during a month, you will still receive a zero-dollar invoice for that month.

SERVICES CHART: (USF FEES APPLY TO USAGE)	
TYPE OF CALL	RATE
Basic Rate Voice Calls including calls to Fixed Public Switched Telephone Numbers (PSTN), cellular numbers.	\$1.25 per min
Voice calls to other BGANs or BGAN voicemail	\$1.25 per min
Voice to other types of satellite phones: Iridium, Thuraya, Inmarsat M4/Fleet/Swift/M/MiniM	\$5.45 per min
Outbound SMS (note: inbound SMS are free)	\$0.49 ea

INTERNET ACCESS: This rental allows standard IP internet access via a prepaid Scratch & Web account only. Standard IP is provided on a shared bandwidth best effort basis without a guaranteed data rate. ISDN and streaming IP calls are disabled. The Client agrees that the purchase of prepaid Standard IP with the rental (on page one of this agreement) is an up-front purchase and is non-refundable. The prepaid usage also can be used on subsequent rentals during its validity period which is 12 months from the first date it is used or two years after purchase, whichever comes first. Each card has a code that allows access to the prepaid account from a computer connected to the BGAN terminal. STANDARD IP access sessions are billed in 50 KB increments with a 50 KB minimum per "session CDR"; a session CDR is a call detail record generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. KB refers to a kilobyte. MB refers to a megabyte.

BUYING ADDITIONAL PREPAID USAGE AFTER RENTAL BEGINS: Customer agrees that at any time during the rental, Outfitter Satellite has the right to accept purchases of prepaid usage (using the credit/debit card(s) on file for the Customer's account) via email, voice, secure web form or fax communication. Such purchases will only be applied to the Customer's prepaid usage account at the prices listed on page one of this agreement. The Customer is advised that internet access via the BGAN terminal is not possible if the customer has a zero balance on their prepaid usage account but postpaid voice calls through the BGAN remain possible. Reloads can take 24 hours to become effective. Purchases of prepaid usage are not refundable.

LIST OF RETAIL VALUES OF EQUIPMENT: THE FOLLOWING PRICES REPRESENT THE CUSTOMER'S LIABILITY FOR THE REPLACEMENT COST IN CASE EQUIPMENT OR COMPONENTS ARE LOST OR DAMAGED DURING THE RENTAL OR NOT RETURNED.

- **WIDEYE SABRE:** Wideye Sabre Rental Kit (\$1424); Voice handset (\$338); Softcase (\$30); AC "wall" charger with US/Euro/UK power cords (\$130); DC "car" charger(\$99); LaunchPad CD (\$2).
- **MISCELLANEOUS:** OS PowerCenter Kit (\$229); 4.4 Watt solar panel/battery/case (\$175); 12-Watt multi-fold solar panel (\$240); Pelican 1400 Case (\$99); Ethernet or ISDN cable (\$25). If a SIM card is lost or destroyed there is a \$125 fee. Customer is responsible for airtime usage that occurs prior to Outfitter Satellite canceling service on the card (which can take up to 48 hours after Customer notifies Outfitter Satellite in writing).

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

 **CUSTOMER SIGNATURE:** _____ **DATE:** _____
MUST BE SAME AS ON ACCOUNT SETUP FORM



Satellite Phone Rentals

Toll Free: 907-2646659 Fax: 866-388-2554 info@OutfitterSatellite.com

www.GPSphones.com

ALASKA PICKUP: 310 K Street • Suite 200, Anchorage, AK 99501

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has been offering a wide selection of Iridium and Inmarsat satellite phone equipment and Tandberg Videoconferencing systems for rental. You can apply your first 30 days of rental fees towards purchase of the equipment any time during your rental. In addition to pick up locations in Alaska and Tennessee, we ship overnight to all US states. Our equipment is carefully tested before we ship, and our technical support team is available 24/7 during your rental.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team